

APPLICATION DATA SHEET

APPLICATION INFORMATION

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|--------------------------------|---|
| Application Number:: | <u>09/975.938</u> |
| Application Date:: | <u>10/15/01</u> |
| Application Type:: | REGULAR |
| Subject Matter:: | UTILITY |
| CD-ROM or CD-R?:: | NONE |
| Title:: | <u>Method And System Of Remote Monitoring And Support Of Devices, Including Handling Email Messages Having Message Types Specified Within the Email Message</u> |
| Attorney Docket Number:: | 205850US-2 |
| Request for Non-Publication?:: | YES |
| Total Drawing Sheets:: | 30 |

INVENTOR INFORMATION

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|---|-------------------|
| Applicant Authority Type:: | INVENTOR |
| Primary Citizenship Country:: | United States |
| Status:: | FULL CAPACITY |
| Given Name:: | Tetsuro |
| Family Name:: | Motoyama |
| City of Residence:: | Cupertino |
| State or Province of Residence:: | California |
| Country of Residence:: | United States |
| Street of Mailing Address:: | 829 Stendhal Lane |
| City of Mailing Address:: | Cupertino |
| State or Province of Mailing Address:: | California |
| Country of Mailing Address:: | United States |
| Postal or Zip Code of Mailing Address:: | 95014 |

Applicant Authority Type:: INVENTOR
Primary Citizenship Country:: United States
Status:: FULL CAPACITY
Given Name:: Avery
Family Name:: Fong
City of Residence:: Castro Valley
State or Province of Residence:: California
Country of Residence:: United States
Street of Mailing Address:: 25797 Annie Ct
City of Mailing Address:: Castro Valley
State or Province of Mailing Address:: California
Country of Mailing Address:: United States
Postal or Zip Code of Mailing Address:: 94552

CORRESPONDENCE INFORMATION

Correspondence Customer Number:: 22850

REPRESENTATIVE INFORMATION

Representative Customer Number:: 22850